



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

1-800-RECONEX, Inc.
UStel
for quarter ending December 31, 2005

Performance Data	October	November	December	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	3.30	3.30	3.50	3.37
B. Operator Answer Time - Information [730.510(a)(1)]	3.30	3.30	3.50	3.37
C. Repair Office Answer Time [730.510(b)(1)]	16.00	11.00	11.00	12.67
D. Business or Customer Service Answer Time [730.510(b)(1)]	16.00	11.00	11.00	12.67
E. Percent of Service Installations [730.540(a)]	100.00%	100.00%	100.00%	100.00%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	100.00%	50.00% *	50.00% *	66.67% *
G. Trouble Reports per 100 Access Lines [730.545(a)]	0.05	0.81	1.24	0.70
H. Percent Repeat Trouble Reports [730.545(c)]	0.00%	0.00%	0.00%	0.00%
I. Percent of Installation Trouble Reports [730.545(f)]	0.00%	0.00%	0.00%	0.00%
J. Missed Repair Appointments [730.545(h)]	0	0	0	0
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

Comments



**State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing**

**1-800-RECONEX, Inc.
UStel
for quarter ending December 31, 2005**